

# AustralianSuper **EXCELLENCE AWARDS** **2018**

and the

**Young Manager of the Year Award**  
**Company of the Year Award**  
**Client Services Manager of the Year Award**  
**Health, Safety & Wellbeing Award**

**Wednesday 15 November 2017**

**12 noon**

**Doltone House, Jones Bay Wharf**



**Master of Ceremonies: Paula Duncan**

# AustralianSuper

## Excellence Awards 2018

BSCAA NSW Division takes this opportunity to thank our generous sponsors without whose assistance we could not present the AustralianSuper Excellence Awards 2018. In labour intensive industries such as ours this event recognises the value of your staff, your greatest asset.

Nominations are open to all NSW & ACT contractors in the cleaning and security industries.



Young Manager of the Year Award



Company of the Year Award



Client Services Manager of the Year



Health, Safety & Wellbeing Award



## AustralianSuper Excellence Awards 2018

### INDIVIDUAL AWARDS

The Individual Award for Cleaning or Security is designed to recognise individuals who have achieved outstanding success in a professional capacity in their area of expertise.

Note: This is not a competition in literacy or English speaking skills.  
Nominations will be judged on job performance only

#### Individual Cleaners Award

Categories:

- ◆ Excellence in maintenance Commercial Site
- ◆ Excellence in maintenance Retail Site
- ◆ Excellence in maintenance Educational Facility
- ◆ Excellence in maintenance of Industrial Site
- ◆ Excellence in maintenance of Medical Facility

#### Individual Level 1 Security Employee Award

Categories:

- ◆ Excellence in security of Commercial /Retail Site
- ◆ Excellence in Event Security
- ◆ Excellence in CCTV Services
- ◆ Excellence in security of an Industrial Site
- ◆ Excellence in the administration of security services

#### CRITERIA FOR ASSESSMENT OF NOMINATION

All entries must be a minimum of 150 words, they can include photographs or other supporting material and must include the following information :

1. Personal Information of the Nominee:
  - Name
  - Nomination category  
e.g. Individual Cleaners Award, excellence in maintenance of an Industrial Site or Individual Level 1 Security Employee Award, excellence in CCTV services
  - Company
  - Job Title and Description
  - Years of Service
2. What sets the Nominee apart from the Team?
  - Detail two (2) or more important work related achievements of the nominees career, e.g. improvement of client relationship
  - and; List any challenges the nominee has faced in reaching their goals in the cleaning/ security industry, these could be personal, physical or workplace related
3. Nominators Supporting Statement  
This must include nominators signature, date and a contact phone number.

**Nominations must be lodged by 19 October 2018.**

An application fee of \$50 applies to non BSCAA Members

**All nominees will be presented with a certificate so it is expected they will be in attendance to receive it personally on the day.**

## AustralianSuper Excellence Awards 2018

### SUPERVISOR / LEADING HAND AWARDS

The Supervisor /Leading Hand Award for Cleaning or Security is designed to recognise individuals who have achieved outstanding success in a professional capacity in their area of expertise.

Note: This is not a competition in literacy or English speaking skills.  
Nominations will be judged on job performance only

#### **Supervisor / Leading Hand - Cleaning Division**

Categories:

- ◆ Excellence in maintenance Commercial Site
- ◆ Excellence in maintenance Retail Site
- ◆ Excellence in maintenance Educational Facility
- ◆ Excellence in maintenance of Industrial Site
- ◆ Excellence in maintenance of Medical Facility

#### **Supervisor - Security Division**

Categories:

- ◆ Excellence in security of Commercial /Retail Site
- ◆ Excellence in Event Security
- ◆ Excellence in CCTV Services
- ◆ Excellence in security of an Industrial Site
- ◆ Excellence in the administration of security services

#### **CRITERIA FOR ASSESSMENT OF NOMINATION**

All entries must be a minimum of 150 words , they can include photographs or other supporting material and must include the following information :

1. Personal Information of the Nominee:
  - Name
  - Nomination category  
Job Title and Description
  - Years of Service
2. What sets the Nominee apart from the Team?
  - Detail two (2) or more important work related achievements of the nominees career, e.g. employer awards, improvement of client relationship
  - and; List any challenges the nominee has faced in reaching their goals in the cleaning/security industry, these could be personal, physical or workplace related
3. Nominators Supporting Statement  
This must include nominators signature, date and a contact phone number.

**Nominations must be lodged by 19 October 2018**

An application fee of \$50 applies to non BSCAA Members

**All nominees will be presented with a certificate so it is expected they will be in attendance to receive it personally on the day.**

## AustralianSuper Excellence Awards 2018

### HEALTH, SAFETY & WELLBEING AWARD

The icare Health Safety & Wellbeing Award is designed to recognise excellence in an initiative to improve the health, safety and wellbeing in the workplace.

#### CRITERIA FOR ASSESSMENT OF NOMINATION

All entries must be a minimum of 500 words, they can include photographs or other supporting material and must include the following information :

1. Information of the Nominee:
  - Nominee's name, position title and description, email & phone contact
  - Nominating Company
2. Improvement in injury management/prevention & health & wellbeing  
Describe and verify in detail one initiative that has contributed to improvements in health, safety & wellbeing of the company. Examples of significant improvement could include:
  - Introduction of risk management and/or safety system which has contributed to reduced incidence of injury and/or improved return to work outcomes (eg. suitable duties identification, hazard identification program, risk management system)
  - Introduction of company health & wellbeing initiative (eg. Get Healthy at Work program, healthy eating initiative)
  - Innovative approach to mentally safe workplace (mental health related initiative—R U OK?, Employee Assistance program, mental health awareness campaign)
3. Please include details of how results have been measured and evaluated (reduced injuries, improved return to work, employee engagement survey score, reduced absenteeism) as well as the benefit to the company.

**Nominations must be lodged by 19 October 2018**

An application fee of \$50 applies to non BSCAA Members

**All nominees will be presented with a certificate so it is expected they will be in attendance to receive it personally on the day.**



## AustralianSuper Excellence Awards 2018

### BROKERS CLIENT SERVICES MANAGER OF THE YEAR AWARD

The CRM Brokers Client Services Manager Award is designed to recognise excellence in performance of a cleaning or security Client Services Manager .

The size of the company is irrelevant in the judging of this award and the growth and development of small companies is strongly supported and they are encouraged to apply.

#### CRITERIA FOR ASSESSMENT OF NOMINATION

All entries must be a minimum of 500 words , they can include photographs or other supporting material and must include the following information :

1. Nominee Information:
  - Name
  - Position Title and description
  - Email and phone contact details
  - Nominating Company
2. Outline in detail one (1) outstanding incidence of client service /retention demonstrated by the nominee.
3. Outline in detail an example of excellent work ethic/client liaison demonstrated by the nominee.
4. Outline in detail at least one (1) example of outstanding commitment to the property service sector demonstrated by the nominee.
5. Nominator  
This must include nominators signature, date and a contact phone number.

**Nominations must be lodged by 19 October 20178**

An application fee of \$50 applies to non BSCAA Members

**All nominees will be presented with a certificate so it is expected they will be in attendance to receive it personally on the day.**

## AustralianSuper Excellence Awards 2018

### COMPANY OF THE YEAR AWARD

The Agar Company of the Year Award is designed to recognise excellence in performance of a cleaning or security company .

The size of the company is irrelevant in the judging of this award and the growth and development of small companies is strongly supported and they are encouraged to apply.

### CRITERIA FOR ASSESSMENT OF NOMINATION

All entries must be a minimum of 1000 words , they can include photographs or other supporting material and must include the following information :

1. Nominee Information:

- Company
- Contact Name
- Email and phone contact details

2. Significant Improvement in Company Performance and Growth

Describe and verify in detail the improvements in the company performance following the introduction of tested or innovative work methods.

Examples of areas of significant improvement could include,

- The introduction of policies for staff training,
- WH&S management systems,
- Sustainability systems
- Compliance procedure

3. Nominator

This must include nominators signature, date and a contact phone number.

**Nominations must be lodged by 19 October 2018**

An application fee of \$50 applies to non BSCAA Members

**All nominees will be presented with a certificate so it is expected they be in attendance to receive it personally on the day.**

## AustralianSuper Excellence Awards 2018

### YOUNG MANAGER OF THE YEAR AWARD

The Hako Australia Young Manager of the Year Award is open to nominations from both cleaning and security divisions. Nominees must hold a managerial position and be under 40 years of age. General Managers, Operation Managers and Area Managers are eligible to apply.

The purpose of the Young Manager of the Year Award is to encourage the recognition of leadership and management excellence and to support the professional development of young managers who have demonstrated outstanding commitment to the property services sector.

#### CRITERIA FOR ASSESSMENT OF NOMINATION

All entries must be a minimum of 1000 words , they can include photographs or other supporting material and must include the following information :

1. Nominee Information:
  - Name
  - Position Title and description
  - Email and phone contact details
  - Nominating Company
  -
2. Leadership Skills  
Outline in detail at least one (1) example of outstanding leadership skills demonstrated by the nominee.
3. Management Skills  
Outline in detail at least one (1) example of management excellence demonstrated by the nominee.
4. Commitment to the Property Services Industry  
Outline in detail at least one (1) example of outstanding commitment to the property service sector demonstrated by the nominee.
5. Nominators Statement  
This must include verification of nominees age , nominators signature, date and a contact phone number.

#### JUDGING

Judging will be a three stage process

1. Applications to be completed by employee and the nominating company and lodged by 6 October 2017
2. Judges will access all written applications and choose a short list of finalists
3. An interview of short listed finalists will be undertaken personally or by telephone

The winner will be presented with a trophy and will receive airfares, accommodation and registration to the ISSA/InterClean Trade Show in 2019.

**Nominations must be lodged by 19 October 2018**

An application fee of \$50 applies to non BSCAA Members

All nominees will be presented with a certificate so it is expected they will be in attendance to receive it personally on the day.